MB-104

Sl. No.

I Semester M.B.A. Degree Examination, May/June - 2026

MANAGEMENT

Organizational Behaviour

(Non-CBCS Scheme)

Time : 3 Hours **Maximum Marks : 80**

SECTION - A

Answer any Five sub-questions. Each sub-question carries 3 marks. (5×3=15)

1. a) Define Organizational behavior. State its importance.

b) What is learning curve?

c) Bring out the various reasons for the group formation.

d) State the causes of stress.

e) Briefly explain the factors influencing organization change.

f) What is group dynamics?

g) Define organizational culture.

SECTION - B

Answer any Four questions. Each question carries 5 marks. (4×5=20)

2. Explain the 4M's of Management.

3. What is a Type A and Type B personality?

4. State the causes for organizational change.

5. Highlights the qualities of leadership.

6. What is the significance of motivation in organization?

7. State the difference between objectives and goals.

SECTION - C

Answer any Three questions. Each question carries 10 marks. (3×10=30)

8. Explain the various factors affecting organizational behavior.

9. What is personality? Explain how personality attributes influencing organizational behaviour.

10. Define perception. Discuss the various factors affecting perception.

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11. Define Conflict. Explain the reasons for organizational conflict.

12. Critically evaluate the impact of Globalization and information technology on organizational behavior.

SECTION - D

Case (Compulsory). **(1×15=15)**

13. Mr. Ramesh after completing matriculation, wanted to pursue college education. To support himself, he desired to put into practice the principle of 'earn while you learn'. After several frustrating trips, his efforts have finally earned him a position in a manufacturing company in his native town. The job required him to work with a small group of workers and report directly to the production supervisor.

His enthusiasm to work in a company while pursuing studies has diminished after a few days. To his surprise, Ramesh found that most of the workers in the company are not duty minded. They wasted their time in gossiping and loitering. They have invented, over the years, several ingenious ways to avoid work and spend their time unproductively on the job without subjecting their mind and body to the rules of workplace. Being new to the workplace, Ramesh, of course could not learn the tricks of the trade and as such could not mix up with other members of his group. Mind your job. Don't be too smart. If you complain, we know how to get rid off you. Gradually, Ramesh, to his anguish, found himself enacting the role of a 'social outcast'. Unable to bear with this atmosphere of bitterness and mutual hatred, Ramesh finally decided to call it a day and concentrate on his studies.

Before bidding farewell, he however, lamented before a senior member of his group thus: "Why are you all like this? I am just trying to do my job. The salary is alright. Still I don't like to continue. In a few days, I will be going back to pursue my studies. But I would like to know you all better. I am sure I am not like you guys". The senior member advised: "My dear boy, if you were here as long as I have been, you would be just like us".

Questions:

a) What role does the supervisor play in the performance of this group?

b) What are the major informal roles of the group members and Ramesh? What status position did Ramesh enjoy in his group? Why?

c) Why was Ramesh rejected by his group? Do you agree with the senior worker's statements in this case? Why?
