MB-117C

Sl.No. : **Total No. of Pages : 2**

Third Semester M.B.A. Degree Examination, May -2025
(SLM Scheme) (Non CBCS)
MANAGEMENT
(Elective - C) People Management
Industrial Relations

Time : 3 Hours **Max. Marks : 80**

Instruction : All sections are compulsory.

Section- A

Answer any Five sub-questions. Each sub-question carries three Marks : **[5 × 3 = 15]**

1) a) Define Industrial Relations.

b) What is code of conduct?

c) Mention few objectives on Importance of Trade Union.

d) What is Industrial unrest?

e) Who is responsible for discipline in the organisation?

f) Write a short note on nature of Collective Bargaining.

g) Define Labour Welfare.

Section - B

Answer any four questions. Each question carries five Marks. **[4 × 5 = 20]**

2) Explain negotiation process

3) Discuss weber's Social Action Approach

4) Discuss on the problems of Trade Union in India.

5) Write a short essay on preventive measures for industrial disputer.

6) What are the consequences of employee prievanue?

7) What are the types of disciplinary problems? Explain briefly.

Section - C

Answer any three questions. Each question carries ten Marks. **[3 × 10 = 30]**

8) Explain collective bargaining process

9) Explain the reasons for failure of WPM in India.

10) Discuss the procedure for settlement of grievance

11) Explain the concept and importance of Industrial relations.

12) Write an essay on Industrial disputer.

Section - D

13) Case (Compulsory) **[1 × 15 = 15]**

The Union of the workers given a Demand Notice U/s 2k of I.D Act to the Management and negotiation on the said Demand Notice are going on between the management. The Union has told the workers to adopt go slow tactics and as a result thereof Mr. A while on duty on 17.02.2K at 04:00 pm in combination with others deliberately slowed down the work and also instigated M/s B, C & D to adopt 'go slow' tactics. Mr. A also threatened Mr. E who did not follow his suit. Slowing down production in concerted manner and threatening workers on duty is misconduct under the Certified Standing Orders of the Company.

Questions:

Assume you are a competent Authority

a) How do you solve this issue?

b) What disciplinary action you take against to Mr A