MB118E

Sl. No.

III Semester M.B.A. Degree Examination, May/June - 2026

MANAGEMENT

Elective-E : Tourism

Hospitality Management

(Non-CBCS Scheme)

Time : 3 Hours **Maximum Marks : 80**

SECTION - A

Write a short any Five terms. Each terms carries Three Marks. **(5×3=15)**

1. a) Hospitality.

b) Casino Hotel.

c) Quad and Adjoining Room.

d) MAP & AP.

e) Sous Chef.

f) Ala carte and Table d Hot.

g) Cabana.

SECTION - B

Answer any Four questions. Each question carries Five marks. **(4×5=20)**

2. Write an explanatory note on "Night Auditor".

3. Explain the various types of Menus in Hotel.

4. Explain the various types of Guest Rooms.

5. Discuss about the guest cycle in a Hotel.

6. Explain the various types of Accommodation.

7. Discuss the operation of Kitchen in F&B department.

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SECTION - C

Answer any Three questions. Each question carries Ten marks. **(3×10=30)**

8. Briefly explain the structure and layout of Housekeeping Department.

9. Write a short note on role of various departments in a Hotel.

10. Explain in detail about classification of Hotel based on various categories.

11. Discuss the job description of Front Office Personal in Hotel.

12. Explain the role and growth of Hospitality Industry.

SECTION - D

Case (Compulsory) **(1×15=15)**

13. The case discusses in detail as Covid19 or Corona Virus started its journey in December 2019 from Wuhan and travelled the whole world. Due to COVID19 "infection become a Nightmare". It will take time to regain the people/customers trust as it becomes a major crisis for whole over the world. Social distancing is the only way to keep our and yourself from spreading their virus. From the entry gate to premises and to back gate all safety measures have to be taken seriously. Hygiene, Social Distancing, Sanitizing and Government Rules and Guidelines have to be follow. The case also talks about as Covid19 become a disaster for whole over the world and each country is suffering from this virus it will take time to overcome from it. It became a major crisis for Hotel and Tourism industry and this industry have to face many drawback of this disaster in future too.

Questions:

a) What are the different crisis which Hospitality industry faced before Covid19, as they have to shutoff there business?

b) Is there any effect of Covid19 in European wines for a long time? As most of the wine exporting countries were much affected due to this virus?

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