MBHC-1.1

Sl.No. : **Total No. of Pages : 2**

First Semester M.B.A. Degree Examination, June/July- 2024
(SLM Scheme) (CBCS)
MANAGEMENT
MANAGEMENT AND ORGANIZATIONAL BEHAVIOUR

Time : 3 Hours **Max. Marks : 80**

PART - A

Answer any five questions. Each question carries 5 marks : **[5 × 5 = 25]**

Q1) Briefly explain the various levels of management.

Q2) What are the salient features of organization? Explain.

Q3) Briefly explain the significance of communication in organization.

Q4) Mention the reasons for organizational conflict.

Q5) Sate the differences between formal group and informal group.

Q6) List out the significance of motivation in an organization.

Q7) Highlight the various qualities of leadership.

PART - B

Answer any four questions. Each question carries 10 marks : **[4 × 10 = 40]**

Q8) Explain the nature and scope of management.

Q9) What is planning? Discuss the steps involved in it.

Q10) Explain the factors determining perception process.

Q11) Define group cohesiveness. Explain the factors influencing group cohesiveness.

Q12) Discuss the recent trends in management.

Q13) What is group? Explain the reasons for group formation.

PART - C

Q14) Case (Compulsory) : **[1 × 15 = 15]**

A company was manufacturing LED bulbs which were in great demand. It was found that the target of producing 300 bulbs a day was not met by the employees. On analysis, it was found that the workers were not at fault. Due to electricity failure and shortage of workers, the company was not able to achieve the set targets and alternative arrangements were needed to meet the increased demand, the company assessed that approximately 88 additional workers were required out of which 8 would work as heads of different departments and 10 would work as subordinates under each head. The required qualifications and job specifications were also enlisted. It was also decided that necessary relaxations should be given to encourage women, people from backward and rural areas and people with special abilities to assume responsible positions in the organisations. All efforts were made to match the ability of the applicants with the nature of work.

Questions :

a) Identify the functions of management discussed above.

b) State the two steps in the precess of each function discussed in the above paragraph.

c) List any two values which the company wants to communicate to the society.