MBHC-2.1

Sl.No. : **Total No. of Pages : 2**

Second Semester M.B.A. Degree Examination, May - 2024
(CBCS) (SLM Scheme)
MANAGEMENT
Information Technology For Managers

Time : 3 Hours **Max. Marks : 80**

SECTION - A

Answer any five questions. Each question carries five Marks. [5 × 5 = 25]

Q1) Briefly explain the concept of data base management system

Q2) What are the salient features of computer

Q3) What is e-governance? Explain the objectives of e- governance

Q4) Write a note on system planning

Q5) What is flow chart? Show any three symbols used in flow chart

Q6) Identify the recent trends in Information system

Q7) Examine the application of a decision table

SECTION - B

Answer any four questions. Each question carries ten marks. [4 × 10 = 40]

Q8) What is operating system? Explain the different types of operating system.

Q9) Examine the principles and benefits of knowledge management system

Q10) Discuss the role of MIS in decision making process

Q11) Explain the stages in system development life cycle

Q12) Discuss the applications of ERP.

Q13) Explain the Testing methods employed to test software application.

SECTION - C

Q14) Case (Compulsory) **[1 × 15 = 15]**

Aroma is a top rated restaurant in Delhi with a serving capacity of 200 people at time, The Restaurant is receiving frequent complaints from the customers such as delay in supply, serving items that are not ordered. The master chef complains about non availability of certain items despite of his indent two weeks earlier. Many of the perishable items brought remain unused and wasted. The restaurant often fails to identify trends in week end, as a result there would be overcrowd or wastage of preparations.

You have been invited to suggest ERP for them.

a) What are the various levels of decisions to be taken up in the restaurant?

b) How would design a MIS for them?