MBHC-2.4

Sl. No.

II Semester M.B.A. Degree Examination, December - 2023
MANAGEMENT
Human Resource Management
(CBCS Scheme)

Time : 3 Hours **Maximum Marks : 80**

SECTION - A

Answer any **Five** questions . Each question carries **Five** marks. **(5×5=25)**

1. What are the Human Resource functions performed by HR Manager?

2. What is Job Enlargement and Job Enrichment in Job Design?

3. Highlight the factors affecting Human Resource Planning.

4. Elucidate the techniques of Stress management.

5. What are the objectives of Training Methods?

6. Discuss the various modes of compensation practices.

7. What is commitment? What are the benefits of committed workforce?

SECTION - B

Answer any **Four** questions.Each question carries **Ten** marks. **(4×10=40)**

8. Explain the various types of Recruitment.

9. Highlight numerous Training methods available for employees of an organization.

10. Discuss the modern methods of Performance Appraisal.

11. Discuss how the Time Management techniques can contribute towards reducing Stress Level.

12. What are the new roles of Human Resource Professionals? Discuss.

13. Explain the concept of learning organization and its benefits to the organization.

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SECTION - C

Case (Compulsory). **(1×15=15)**

14. The Bharat Paint Company recruits sales people to sell its products to retail stores. The company looks for employees who have the energy, ability to work hard, and ability to speak enthusiastically and intelligently about the company's products. In addition to skill, the company expects flexibility, accuracy, and patience from its sales employees.

Rita has applied for a sales job. The interviewer who is going to interview her has noted the following entries on her application blank:

Rita is 26 years old.

She has completed one year of college education.

She has held two jobs since leaving school - clerk in a school (2 years) , and senior assistant in a financial organisation.

There is a gap of one year in between. Rita indicates on her application that she was sick during that period and was undergoing medical treatment.

Questions:

a) If you were the interviewer, what objectives would you set for your interview with Rita?

b) How would you phrase your questions?
