MCOHC-1.1

Sl.No. : **Total No. of Pages : 2**

I Semester M.Com. Degree Examination, May/June - 2023
(CBCS, SLM Scheme)
COMMERCE
Course - I : Management and Behavioural Process

Time : 3 Hours **Max. Marks : 80**

SECTION - A

Answer any Four questions. Each question carries Five marks. **[4×5=20]**

Q1) Explain the objectives of management.

Q2) What are the elements of delegation of authority?

Q3) Define communication. Explain its types.

Q4) Explain the Maslow's theory of motivation.

Q5) Explain the factors affecting on morale of an employee.

Q6) What are the issues involved in organisational conflict?

SECTION - B

Answer any Three questions. Each question carries Ten marks. **[3×10=30]**

Q7) Define organisational culture. Explain how change in leadership will affect on the culture of an organisation.

Q8) Explain the concept of group cohesiveness in an organisation.

Q9) Explain the contributions of F.W. Taylor to management thoughts.

Q10) What do you mean by direction? Explain its importance and principles.

Q11) "Planning plays an important role in the success of an organization" - Elucidate.

SECTION - C

Answer any Two questions. Each question carries Fifteen marks. **[2×15=30]**

Q12) Explain the contributing disciplines to the field of organisational behaviour.

Q13) Explain the contribution of Henry Fayol to management thoughts.

Q14) Critically evaluate how centralisation and decentralisation will help in smooth running of the business organisation.

Q15) Define organisational change. Explain the guidelines for overcoming resistance to change.

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