MCOHC-1.1

Sl. No.

I Semester M.Com. Degree Examination, May/June - 2026

COMMERCE

Management and Behavioural Process

(CBCS, SLM Semester Scheme)

Course - I

Time : 3 Hours **Maximum Marks : 80**

SECTION - A

Answer any Four questions. Each question carries 5 marks. **(4×5=20)**

1. What is meant by Centralization?
2. Define Delegation of Authority.
3. State any Two differences between Management and Administration.
4. Write a short note on "Dynamics of conflict".
5. Distinguish between a Formal and Informal Leader.
6. Write any two steps in the motivation process.

SECTION- B

Answer any Three questions. Each question carries 10 marks. **(3×10=30)**

7. Explain the relationship between planning and management objectives.
8. Discuss the merits and demerits of Line and Staff Authority.
9. Explain the different types of Departmentation with examples.
10. Discuss the contribution of any two management theorists to modern management practices.
11. What are the relationship between organisational structure and performance? Explain.

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SECTION - C

Answer any Two questions. Each question carries 15 marks. (2×15=30)

12. "Organising is the backbone of management". Discuss with reference to its nature, purpose and importance.

13. "Well-defined organisational goals are essential for success". Discuss with reference to modern organisations.

14. Critically analyse the concept of morale and its importance for Growth and their Success of an organisation.

15. Define communication. Discuss in detail the process and significance of communication in an organisation.

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