MCOHC-1.1

Sl. No.

I Semester M.Com. Degree Examination, October/November - 2025

COMMERCE

Management and Behavioural Process

(CBCS, SLM Semester Scheme) (Course-I)

Time : 3 Hours **Maximum Marks : 80**

SECTION - A

Answer any Four questions. Each question carries 5 marks. **(4×5=20)**

1. What are the different types of organizational change?

2. Define the term communication. State its objectives.

3. What do you mean by Management by Objective (MBO)?

4. State the objectives of planning.

5. How do the planning and controlling interact to achieve organizational goals?

6. How does organizing fit into the broader management process?

SECTION - B

Answer any Three questions. Each question carries 10 marks. **(3×10=30)**

7. What is organizational culture? Why is it important for an organization's success?

8. Explain how workplace environment and employee experience will influence on organizational productivity.

9. Explain Maslow's Hierarchy of Needs Theory.

10. Outline briefly how does planning contribute to achieving organizational goals and objectives?

11. Write an explanatory note on the importance of planning in an organization.

[P.T.O.

SECTION - C

Answer any Two questions. Each question carries 15 marks. (2×15=30)

12. What are organizational conflict? Explain the causes and issues involved in organizational conflict.

13. Compare and contrast authority, responsibility and supervision in an organizational context.

14. Define Organizational Behaviour. Explain the determinants of Individual and Group Behavior.

15. Explain Herzberg's theory and Vroom's expectancy theory of motivation.
