DECEMBER 2023 **U/ID 22501/UCG5A**

Time : Three hours Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions in 30 words each.

1. Define Organizational Behaviour.
2. What does Ability Mean?
3. Define Flexi-time.
4. What does perception mean?
5. What is Decision making?
6. What is Emotional intelligence?
7. Define Team.
8. What is a Formal Group?
9. Define Communication.
10. What is Non-Verbal Communication?
11. Give the meaning of Leadership.
12. Write the meaning and types of Bargaining.

PART B — (5 × 5 = 25 marks)

Answer any FIVE questions in 200 words each.

13. Explain the nature and scope of organizational behaviour.

14. How does Flexi-plan help organizations?

15. Discuss the types of motivation applied in organizations.

16. What are the components of Emotional Intelligence?

17. Explain the functions of Communication.

18. Describe the characteristics of a group.

19. Define Conflict. What are its types?

PART C — (3 × 10 = 30 marks)

Answer any THREE questions in 500 words each.

20. Narrate the challenges and opportunities for organizational behaviour.

21. Elaborate upon the process of Individual decision making.

22. Elucidate the stages of Group Development.

23. Explain the barriers of Communication.

24. Discuss about the nature and types of leadership.
