DECEMBER 2024 **U/ID 22501/UCG5A**

Time : Three hours Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions each in 30 words.

1. What does an organization mean?
2. Define Ability.
3. What is Job Enrichment?
4. Define Perception.
5. What are the types of motivation?
6. What does Emotional Intelligence mean?
7. Define Team.
8. Enlist the types of Groups.
9. What is Non-Verbal Communication?
10. What are the types of leaders?
11. Define Grapevine communication.
12. Define Negotiation.

PART B — ($5 \times 5 = 25$ marks)

Answer any FIVE questions each in 200 words.

13. How do biographical characteristics play a role in organization behaviour?

14. Write note on the benefits of flexi-plan.

15. What is the influence of emotions on workplace behavrious?

16. Explain the characteristics of a group.

17. What are the functions of communication?

18. Discuss the current trends in communication.

19. Describe the meaning and types of conflict.

PART C — ($3 \times 10 = 30$ marks)

Answer any THREE questions each in 500 words.

20. Give a detailed account on the various challenges and opportunities for organizational behaviour.

21. Explain the components and advantages of Emotional Intelligence.

22. Narrate about the stages of Group Development.

23. Elaborate upon the various barriers affecting communication.

24. Throw light upon the steps involved in the process of Negotiation.

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