MAY 2024 **U/ID 22501/UCG5A**

Time : Three hours Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions each in 30 words.

1. Define organizational behaviour.
2. What does Flexi Time mean?
3. What is Emotional Intelligence?
4. Define perception.
5. What are the types of motivation?
6. Define Group.
7. What are Teams?
8. What is Group Think?
9. What is Non-verbal communication?
10. Define Grape vine communication.
11. What are the types of leadership?
12. Define conflict.

PART B — (5 × 5 = 25 marks)

Answer any FIVE questions each in 200 words.

13. How does the ability of an individual influence his organizational behaviour?

14. What are the components of emotional intelligence?

15. Explain the criteria for effective teams.

16. Describe the functions of communication.

17. Discuss about upward and downward communication.

18. What are the characteristics of effective leaders?

19. Write notes of job enrichment.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions each in 500 words.

20. Narrate about the challenges and opportunities for organizational behaviour.

21. How is the concept of motivation applied in organisations?

22. Elaborate upon the process of group decision making.

23. Explain the process of communication.

24. Elucidate upon the various theories of leadership.

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