MAY 2025 **U/ID 22501/UCG5A**

Time : Three hours Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions each in 30 words.

1. Define Organizational Behaviour.

2. What does Heterogeneous group mean?

3. What is Flexi-time?

4. Define Motivation.

5. What are the components of emotional intelligence?

6. Define Group.

7. What does Decision Making refer to?

8. What are the different types of Teams?

9. What is Verbal Communication?

10. What is e-communication?

11. Define Conflict.

12. Who is a Charismatic leader?

PART B — (5 × 5 = 25 marks)

Answer any FIVE questions each in 200 words.

13. How does Flexi-plan and job enrichment help in organisational planning?

14. Explain the scope of organizational behaviour.

15. Describe the role of perception in improving workplace behaviour.

16. Explain about the characteristics of a good leader.

17. Discuss the criteria for effective teams.

18. What kinds of barriers affect the process of communication?

19. Elucidate upon the types of leadership.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions each in 500 words.

20. Elaborate upon the various factors that serve as the foundations for individual behaviour in organizations.

21. Explain how the principles of motivation are applied in organizations.

22. Narrate the steps involved in the process of group decision making.

23. Give a detailed account on the process of communication.

24. Exemplify the various theories of leadership.

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