MAY 2023 **P/ID 77925/RMB1A**

Time : Three hours Maximum : 80 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions, in 50 words each.

1. Mention any two functions of Middle Level Management.

2. What is Scalar Chain?

3. Define Planning.

4. List out any two Characteristics of a sound Plan.

5. What do you mean by Appealed Policy?

6. Outline any two advantages of Informal Organization.

7. What are the Components of Organisational Culture?

8. Define Organizational Inertia.

9. What is Corrective Action in Quality Control?

10. Give any two examples for Charismatic Leaders.

11. Define Code of Ethics.

12. State any two benefits of CSR to Companies in India.

PART B — (5 × 6 = 30 marks)

Answer any FIVE questions, in 250 words each.

13. List out the skills required for a Manager in an Organisation.

14. Describe the Levels of Management with example

15. Examine the need for flexibility in Planning.

16. Describe the Types of Decisions.

17. List out the Advantages of Narrow Span of Control.

18. Interpret the limitations of Management by Exception.

19. Mention the Importance of Business Ethics.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions, in 500 words each.

20. Enumerate the Types of Organisational Culture.

21. Evaluate the different Techniques of Decision Making.

22. Elaborate the Steps involved in the Effective Delegation of Authority.

23. Illustrate Behavioural Theory of Leadership.

24. Explain Corporate Citizenship Model and Ackerman model of CSR.

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