MAY 2025 **P/ID 77927/RMB1C**

Time : Three hours Maximum : 80 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions in 50 words each.

1. Identify the nature and scope of Organisational Behaviour.

2. What is Personality?

3. List down the factors that affect Perception.

4. How attitudes are formed?

5. What are terminal values? Give example.

6. State the need for motivation.

7. Write a note on Job Engagement.

8. Define 'Group Dynamics'.

9. Who is a Leader?

10. Why do organisational politics emerge?

11. What is meant by Organisational Role Stress?

12. Define the term 'Organisational Climate'.

PART B — (5 × 6 = 30 marks)

Answer any FIVE questions in 250 words each.

13. How does the study of Personality help in understanding Organisational Behaviour? Explain.

14. Elucidate Psychoanalytic Theory of Personality.

15. Describe the major dimensions of Social Learning Theory.

16. Outline the various styles of Leadership.

17. Discuss the measures to avoid organisational politics.

18. Describe the causes of Stress.

19. Determine the functions performed by culture.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions in 500 words each.

20. Elucidate Erikson's eight life stages of Personality development.

21. Enumerate the assumptions of Mc Gregor's Theory X and Theory Y. To what extent this theory is applicable to India?

22. Explain the elements of communication with suitable illustration.

23. Discuss the different types of Conflicts. Also brief out the conflict management styles.

24. How is organisational culture created and sustained? What are the steps involved in it? Explain.

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