MAY 2022 **P/ID 77934/RMB2K**

Time : Three hours Maximum : 80 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions in 50 words each.

1. Define MIS.
2. What are the inputs and outputs of a system?
3. What do you meant by non-programmed decision?
4. How is MIS different from DSS?
5. What is transaction processing system with examples?
6. What are the four main components in building a DSS?
7. List the functions of HRIS.
8. What are the key elements of management information system?
9. What is system design and its purpose?
10. Write the benefits of ERP.
11. Define SDLC.
12. Define decision making.

PART B — (5 × 6 = 30 marks)

Answer any FIVE questions in 250 words each.

13. Explain the structure and activities of information system.
14. Discuss the information system for managers.
15. Describe the functions of marketing information system.
16. Explain the advantages and disadvantages of database.
17. Discuss about data flow diagram and relationship diagram.
18. Explain the steps in requirement analysis.
19. Discuss the steps in the ERP implementation.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions in 500 words each.

20. Define Information System. What are the main dimensions of Information System?
21. Discuss the decision support system and its components.
22. Describe the functions of accounting information system.
23. Elaborate on the evaluation and maintenance of MIS.
24. Discuss about customer relationship management and types of organization.

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