MAY 2025 **P/ID 77934/RMB2K**

Time : Three hours Maximum : 80 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions.

1. Define information system.

2. What is meant by structured decisions?

3. Give the meaning of unstructured decisions.

4. List out role of system analyst.

5. Mention any four characteristic features of functional management information system.

6. Why is production information system important?

7. Spell out the main purpose of system analysis.

8. State the benefits of ERP.

9. Define database management system.

10. What is DDL, DML, DCL and TCL?

11. What are the three common types of ERP?

12. What is CRM?

PART B — (5 × 6 = 30 marks)

Answer any FIVE questions.

13. Write a brief note on the components of transaction processing system.

14. Elucidate the features of transaction processing system.

15. Discuss the importance of management information system for business.

16. Mention some of the techniques in system analysis.

17. Write a short note on any two models of SDLC.

18. Discuss the tasks carried out through database management system.

19. Explain about the implementation of ERP.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

20. Explain in detail, the three categories of management information system.

21. Give a detailed account of the steps involved in the system analysis.

22. Elucidate in detail about the intelligence information system.

23. Enumerate the six stages of SDLC, in detail.

24. Illustrate the benefits and features of CRM.

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