DECEMBER 2022 **P/ID 28473/PPY3N**

Time : Three hours Maximum : 80 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions in 50 words each.

1. What is an Organization?

2. What are 'Conceptual Skills'?

3. Identify the major behavioural science disciplines that contribute to OB field.

4. What is Globalization?

5. Mention the different stages in the process of Communication.

6. What is 'Upward Communication'?

7. Write any two challenges of Electronic Communication.

8. Mention the different techniques which can be followed to improve the effectiveness of group Decision Making.

9. Write any two characteristics of 'Organizational culture'.

10. What is mean by Organizational Structure?

11. What are the different types of Teams?

12. Define Strategy.

PART B — (5 × 6 = 30 marks)

Answer any FIVE questions in 250 words each.

13. Explain the forms of Organizational Justice and their effects.

14. What are the Challenges faced by Organizational Behaviour in the present context?

15. Discuss about Verbal and Non-Verbal Communication in OB.

16. Explain about Formal Communication in Organization.

17. Elaborate the factors affecting Decision Making in Organization.

18. Describe the four major forms of Organizational Culture specified by the competing values framework.

19. Define Team. Write few characteristics of work Teams.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions in 500 words each.

20. Describe how the field of OB today is being shaped by the global economy, increasing racial and ethnic diversity in the workforce, and advances in technology.

21. Explain the process of communication and how you can improve the effectiveness as a Communicator in organizations.

22. Describe the various techniques for improving the effectiveness of Decision Making in organizations.

23. Explain the factors responsible for the failure of some teams to operate as effectively as possible and steps that can be taken to build successful teams.

24. Discuss about Formal and Informal Communication in Organization.

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