MAY 2025 **P/ID 28473/PPY3N**

Time : Three hours Maximum : 80 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions in 50 words each.

1. Define Organizational behaviour.

2. What are the conceptual skills required in Organizations.

3. Write on work force diversity.

4. List the computer aided communications.

5. Write about formal channels.

6. What is communication apprehension?

7. Write a note on group shift.

8. What is organizational culture?

9. What is work specialization?

10. Write about bureaucracy

11. Compare centralization and decentralization.

12. Mention about interpersonal skills.

PART B — (5 × 6 = 30 marks)

Answer any FIVE questions in 250 words each.

13. Explain the people's changing expectations on organizational behaviour.

14. Mention the historical background of Organizational behaviour.

15. Discuss the purpose of communication in organization.

16. Differentiate between verbal and non-verbal communication.

17. Explain the concept brain storming.

18. Bring out nature of organizational culture.

19. Explain the forces of change.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions in 500 words each.

20. Make a detailed account on situational determinants of unethical behaviour.

21. Elucidate on the Individual differences in communication.

22. Elaborate on the model of decision-making process.

23. Elucidate on the characteristics of organizational culture.

24. Give a detailed account on inter-organizational designs.

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