DECEMBER 2022 **U/ID 31533/ULJ2A**

Time : Three hours Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN of the following questions in 30 words each.

1. What is the importance of listening?
2. Who is a good listener?
3. What does active listening mean?
4. What is an announcement? Give one example
5. What is listening to lectures?
6. Write any two tips for listening effectively to the news.
7. Why listening to comprehension is important?
8. What are comprehending skills?
9. Why is story comprehension important?
10. Why is listening so important in interpersonal communication?
11. How will you build strong interpersonal skills?
12. Why is making notes important?

PART B — ($5 \times 5 = 25$ marks)

Answer any FIVE questions in 200 words each

13. Write any five benefits of active listening?

14. How do you listen effectively in a speech?

15. What is the purpose of having audio-visual resources in learning?

16. Why is it important for children to listen to stories?

17. What is the interpersonal communication skill of listening?

18. How can effective listening improve interpersonal relationships?

19. Why is active listening important in leadership?

PART C — ($3 \times 10 = 30$ marks)

Answer any THREE questions in 500 words each

20. Write any ten ways to improve active listening skills

21. Write an essay on the Barriers of Effective Listening.

22. Bring out the importance of audio visual technology in the field of education

23. Read the following and answer the questions below:

The light whose disappearance Nehru mourned belonged to the rest of the world as well as to India. From every corner of a shocked globe, messages of condolence poured in to New Delhi

The news of Gandhi's death moved London as no event had done since the end of the war. Londoners passed each other copies of the sold-out editions of the evening newspapers announcing the murder of the perplexing figure who had come to their city fifteen years earlier in a sheet, a goat by his side, to ask for the return of the crown jewel of their empire King George VI, Prime Minister Clement. Atlee Gandhi's old foe Sir Winston Churchill, Sir Stafford Crisp, the Archbishop of Canterbury and thousands of others sent their condolences. None was as memorable as the taut tribute from the Irish playwright whom Gandhi had met in London in 1931, George Bernard Shaw. His murder, Shaw said, show how dangerous it is to be good.

(a) What is the light referred here?

(b) Why did the Londoners call Gandhi a perplexing figure?

(c) Who was Clement Atlee?

(d) What is the meaning of Shaw's comment?

(e) Who was the Irish playwright, mentioned here?

24. Why is communication important in leadership?