(6 pages)

DECEMBER 2023 **U/ID 31533/ULJ2A**

Time : Three hours Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions in 30 words each.

1. Why listening is important everywhere?

2. Why passive listening is good?

3. Why is listening important in public speaking?

4. What is an announcement? Give one example.

5. What are the sources of audio-visual materials?

6. What is the relationship between listening and taking notes?

7. What is the meaning of comprehending in reading?

8. Mention any two comprehending skills.

9. What causes poor comprehension?

10. Write down the importance of listening in interpersonal communication.

11. Which type of listening helps to maintain interpersonal relationships?

12. What is the importance of news bulletin?

PART B — ($5 \times 5 = 25$ marks)

Answer any FIVE questions in 200 words each.

13. What are the benefits of active listening?

14. Mention five barriers to effective listening.

15. What is the difference between listening and active listening?

16. Why is it important for children to listen to stories?

17. What arc the various types of comprehension?

18. How can effective listening improve interpersonal relationships?

19. How do goals help you to become a better leader?

PART C — (3 × 10 = 30 marks)

Answer any THREE questions in 500 words each.

20. Write an essay on Passive Listening.

21. Write elaborately on the role of audio visual technology in education.

22. Write an essay on Barriers to Listening.

23. Read the following and answer the questions below:

New York is a city of many beauties, and with a reckless prodigality she has done her best to obscure them all, Driven by a vain love of swift traffic, she assails your ear with an incessant din and your eye with the unsightliest railroad that human ingenuity has ever contrived. She has sacrificed the amenity of her streets and the dignity of her buildings to the false god of speed. The men of New York, as they tell You with an insistent pride, are 'hustlers', but the hustling' probably leads to little enough. Haste and

industry are not synonymous, To run up and down is but a form of busy idleness. The captains of industry who do the work of the world sit still, surrounded by bells and telephones. They show themselves furtively behind vast expanses of plate glass, and move only eat or sleep. It is the common citizen of New York who is never quiet. He finds it irksome to stay long in the same place. Though his house may be comfortable, even luxurious, he is in a fever to leave it'. And so it comes about that what he is wont to call 'transportation' seems that the most important thing in his life.

(a) The author uses 'She' for New York because _____.

(i) New York has more women than men

(ii) 'beauties' refers to women only

(iii) It is conventional to do so

(iv) 'prodigality' is a human trait.

(b) The expression 'the hustling' probably leads to little enough has been used to mean ————————.

(i) Haste makes people proud

(ii) Haste does not always result in hard work

(iii) Haste is not always enough

(iv) Industrialists should avoid haste

(c) According to author, eminent industrialists ————————.

(i) Are idle people

(ii) Work secretly

(iii) Do not move about often

(iv) Believe only in eating and sleeping

(d) Transportation looks important to the average New Yorker because ————————.

(i) New York is a big city

(ii) He is proud to reach his destination early

(iii) He has to do running about for his bosses

(iv) He finds being for long in the same place tedious

(e) The citizens in New York find it irksome to stay long in the same place because _____.

(i) The house is not comfortable

(ii) The house is not luxurious

(iii) They do not like the place in which they are living

(iv) They do not like to stay in a particular place for a long time.

24. Bring out the various methods to build interpersonal communication in profession.

_____