MAY 2022 **U/ID 31533/ULJ2A**

Time : Three hours Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions in 30 words each.

1. What is meant by passive listening?

2. Mention any four examples of active listening.

3. List the six barriers to listening.

4. What is meant by decoding in listening process?

5. State the four listening skills.

6. How long can a person listen to a lecture?

7. What are the five P's of public speaking?

8. Define a listening comprehension skill.

9. What is meant by effective story telling?

10. What are the four P's of story telling?

11. What is active listening leadership?

12. Why does listening form the foundation of good relationships?

PART B — (5 × 5 = 25 marks)

Answer any FIVE questions in 200 words each.

13. Examine the difference between learning and listening.

14. Why is listening strategy important?

15. What are the steps to be followed while listening to announcements?

16. What are causes of difficulty in decoding?

17. What are the challenges involved in note taking, while listening to speeches?

18. Describe the comprehension strategies.

19. Examine the qualities of a good leader.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions in 500 words each.

20. Describe the ways to improve active listening.

21. What are the steps to be followed at the advanced stage of listening to announcements.

22. Bring out the importance of note taking in listening to speeches.

23. Examine the elements of a story.

24. "Leaders will need to master the skill of lead with listening" – Elaborate.

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