MAY 2023 **U/ID 31533/ULJ2A**

Time : Three hours Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions in 30 words each.

1. What is listening?

2. Define Passive Listening.

3. What are the steps to be followed at the initial stage of listening to announcements?

4. What is an announcement?

5. How is a speech listened?

6. What is a news bulletin?

7. What is the effective way to comprehend a story?

8. Why is listening to stories is better than reading?

9. How is listening good for the brain?

10. Why are analytical questions asked while listening to stories?

11. What is listening for leadership?

12. What is meant by active listening in leadership?

PART B — ($5 \times 5 = 25$ marks)

Answer any FIVE questions in 200 words each.

13. What are the barriers to effective listening?

14. What are the effects of Active Listening?

15. Analyse the benefits of listening to announcements.

16. How is an announcement delivered?

17. How are the lecturers' got while listening?

18. What are the benefits of listening to the stories?

19. How does listening build a better leader?

PART C — ($3 \times 10 = 30$ marks)

Answer any THREE questions in 500 words each.

20. Analyse the barriers to effective listening.

21. Discuss the process of listening to announcements.

22. How do we listen effectively to a speech?

23. What are the ways that can help comprehending short stories?

24. How can active listening make anybody a better leader?

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